

Our Approach

We work in a structured, step-by-step process to ensure that our clients achieve certification smoothly and effectively:

GAP AUDIT

- We begin with a comprehensive review of your existing management systems and work practices to identify areas that meet ISO standards and those that require improvement.

SYSTEM DEVELOPMENT

- Based on the Gap Audit, we develop your ISO manual, procedures, and forms in close consultation with you, ensuring alignment with your business processes.

SYSTEM IMPLEMENTATION

- We guide you through the implementation of your new system, providing full support and ensuring that all processes are understood and followed.

TRAINING & CHANGE MANAGEMENT

- Our training programs ensure that your team is fully equipped to manage the new systems effectively, fostering a culture of continuous improvement.

INTERNAL AUDIT

- We conduct internal audits to identify any gaps or corrective actions needed before your certification audit.

EXTERNAL CERTIFICATION AUDIT ARRANGEMENTS

- We arrange for a certification auditor to carry out the final audit, ensuring a smooth path to certification.

INTERNAL AUDIT

- Post-certification, NWS remains available to assist with the ongoing maintenance and continual improvement of your management systems.

